

What is Bloodstock like?



The festival will take place at Catton Park in Derbyshire.

There will be crowds.



Bloodstock has lots of different things to see - including bands and artists, markets, and more.



There will be some bright and flashing lights. There might be fireworks or fire.



There will be some loud noises.
Bring ear plugs to protect your hearing.



The festival is outside, so prepare for bad weather. Bring a waterproof coat and trousers.



There may be hot weather, so prepare with sunscreen, a hat and a water bottle.

There will be free water points to fill up your water bottle.



If you need help, you can ask one of our festival stewards. They'll be wearing bright coloured jackets.



We will also have volunteers called Accessible Ambassadors to help you. They'll be wearing bright pink jackets.



The site is wheelchair accessible and has accessible toilets.



Toilets and accessible toilets are marked on the Bloodstock site map.



There might be some uneven ground in places.



We have put up signs to help you find everything.



The festival is from Thursday 6th until Sunday 9th August. The box office will open at 12pm on Thursday. You can leave the festival on Monday 11th August.



Do not bring:

- Imitation firearms or weapons
- Bullet Belts
- Non ornamental knives
- Glass Containers / Bottles
- Fireworks / Thunderflashes
- Candles
- Generators
- Gas Canisters / Liquid Fuel
- Professional or video cameras
- Gazebos

Accessibility Information

General

You need to apply to use the accessible facilities and if you want to stay in the accessible campsite. You must complete and return the Accessible Application Form. Use the Accessible Application form to tell us about what facilities you need. The form opens 9am Saturday 11th October.

You need to provide evidence / proof of disability with your application form.

The main forms of evidence will be:

1. Access Card

- It costs £15
- It lasts for 3 years
- It can be used at lots of events

2. Digital Bloodstock Access Pass

- Free
- Can only be used for Bloodstock Festival

You can apply for an Access Card or free Digital Access Pass here:

<https://app.accesscard.online/apply/bloodstock/>

You can also provide other forms of evidence, such as:

- Confirmation of disability benefits
- Blue badge (for accessible parking)
- Disabled Identification Card (DID)
- Registered as Deaf or blind
- A letter from a doctor that explains your needs
- Occupational health reports, care plans or OT assessments may be accepted

Personal Assistant Tickets

If you are unable to attend without a Personal Assistant or carer, you can ask for a free Personal Assistant ticket on the Accessible Application Form.

You will need the +1 symbol on your Access Card or digital Bloodstock Access Pass, or you will need to provide another form of evidence.

Your Personal Assistant must be able to assist you with the application process if needed, and at the festival.

Parking and Shuttle Buses

- The nearest train stations are Tamworth train station and Lichfield City station.
- There are shuttle buses to take you to and from Tamworth train station on Thursday and Monday. Big Green Coach can pick you up from different locations.
- The festival is 20 miles from either Birmingham International or Nottingham East Midlands Airport.

You need to apply for a parking pass on the Accessible Application form. There are different options depending on your needs.

All accessible car parking passes cost £15. We will send you a link to pay for your pass if your application form is approved. Blue badge holders can park for free, but you still need to apply for your parking pass.

There is a pick up and drop off point in the main car park available from Wednesday through to Monday.

All parking is on grass.

Accessible campsite parking pass

If you are staying in the accessible campsite, this pass means you can park your car next to your tent. You can't move your car once it has been parked, so think carefully whether this is the right pass for you. If you need to leave the site in your car during the festival, please do not apply for this pass.

Accessible overflow parking pass

This pass means you can park your car in the accessible overflow car park, which is about 900 metres from the site entrance. It also means you can come and go each day with your car.

There are 2 shuttle buses that will take you from the overflow car park to the entrance if you can't walk there.

The shuttle buses will be working at the following times:

Thursday: 12.00 - 22.00

Friday: 10.00 - 23.30

Saturday: 10.00 - 23.30

Sunday: 10.00 - 23.30

Monday: 08.00 - 13.00

There is no shuttle bus on Wednesday. Tell the driver that you need the main entrance drop-off point. This is very close to the main entrance accreditation where you will get your wristband.

The shuttle buses are not wheelchair accessible. If you are a wheelchair user, please tell us on the Accessible Application Form, and we will make sure you can drop off and pick up your equipment at the entrance to the accessible campsite.

Accessible day parking pass

This pass means you can park in the day parking area, which is near to the arena. This pass means you can come and go each day with your car. Please only apply for this pass if you need to be very close to the arena and struggle with walking or are a wheelchair user.

Accessible campervan / caravan pass

Campervan / caravan passes for the accessible campsite cost £60. We will send you a link to pay for your pass if your application form is approved.

You are not allowed to sleep in cars, people carriers or vans.

Camping

Campsites close to the arena can be loud at times. It's a good idea to bring ear defenders or ear plugs to help you sleep.

Accessible Campsite

The accessible campsite is called NIFLHEIM. It is right next to the main arena.

There are accessible toilets and showers in this campsite. There will also be standard showers and toilets.

There is a charging point at the campsite information hub.

There is also a coffee stand serving cakes and pastries.

There is a Revoloo unit in the campsite which is a specially adapted vehicle for those with additional needs. This will be open from 10:00 until midnight

every day. For more information on the Revoloo go to:
<https://www.revolootion.org.uk/>

If you need accessible facilities to camp at Bloodstock, this is the best campsite for you. You must apply for a space on the Accessible Application Form.

The Accessible Ambassadors will be back. They will be working from Thursday to Monday between the hours of 8am and 11:00pm. They can help you with carrying things, building tents and giving support.

Quiet Campsite

Ragnarok is our quiet campsite. If you are looking for a quieter area, you could camp here. You don't need to apply for a space.

Standard Campsites

There will be extra accessible toilets with RADAR locks in these standard campsites: Ironwood, Midgard, Valhalla and Serpents Lair VIP. There are charging points at the campsite information hubs.

There will be some Accessible Ambassadors on hand to help you with setting up. Tell staff when you arrive if you need help.

There is also an accessible shower in the Midgard campsite.

You don't need to apply for a space in a standard campsite.

Level and Physical Access

The ground is quite flat. But in bad weather there may be a few areas not suited for wheelchairs.

There is trackway from accessible camping to the arena entrance. There is also trackway near the drop-off point at the festival entrance.

Stewards are there to help you.

Walking distances from the Accessible Campsite to:

Festival Entrance - 40m

Main Stage Accessible Viewing Platform - 200m

Sophie Lancaster Stage - 150m

New Blood Stage - 240m

Merch - 175m (Main Merch)

Bar - 45m (nearest available)

There is a festival supermarket in the Midgard campsite and in the main arena by the Sophie Lancaster stage. The supermarkets are wheelchair accessible.

Entrance and Exits

There is a lowered window at Accessible accreditation at the main entrance Box Office. There are chairs in the queue if you need it. There will be a mobile hearing / induction loop at accreditation.

If you can't wait in a queue for the security checks, show security your accessible wristband and you (plus your PA / carer) will be allowed to jump the queue.

Accessible Viewing Platforms

There will be 2 viewing platforms for the main stage. There are also viewing platforms for the Sophie Lancaster and New Blood Stages.

You will need a wristband to use the platforms. You need to apply for this on the Accessible Application Form.

- They are raised platforms. They are for people that need to be seated to be able to watch the performances, plus one person to accompany them.
- The viewing platforms will get very busy so they can be upsetting if you find crowded spaces difficult.
- There will be chairs if you need them. The chairs do not have arms.

- Staff will be at the viewing platform. Staff will make sure people are behaving well.
- There will be wheelchair accessible toilets.
- Smoking and vaping is not allowed.

Safe Zones

There will be two Safe Zones in front of the main stage viewing platforms. You will need a wristband to use the Safe Zones. You need to apply for this on the Accessible Application Form.

- They are ground-level areas. They are for people who may find crowds upsetting or overwhelming.
- You can bring camping chairs into the Safe Zones.
- Staff will be at the Safe Zones. Staff will make sure people are behaving well. Accessible Ambassadors can also help.

Seating

You can bring camping chairs to the festival. Camping chairs must stay outside of the flag marked areas in the arena. These marked areas are identified by the no chair zone flags.

Staff will move camping chairs if they are in unsafe areas.

Toilets

- There will be accessible toilets in the arena.
- There will be one accessible toilet in the VIP area.
- There are accessible toilets in the accessible campsite.
- There are accessible toilets in Ironwood, Midgard, Valhalla and the Serpents Lair VIP campsite.
- There is a RevoLOO Changing Places toilet in the accessible campsite.
- You need a RADAR key. You can borrow a key if you need. Apply for this on the Accessible Application Form.
- If you can't wait for the toilet, you can jump the queue. Apply for this on the Accessible Application Form.

- All toilets are gender neutral.

Food and Drink

The main bars have lowered counters.

We aim to cater for a wide range of dietary requirements and allergies and these should be clear on the individual vendors' stalls. Free water points will be at the festival.

If you have medical reasons for having your own food and/or drinks on you, you are allowed to bring in only enough food/drinks for your personal consumption. Please show security a doctor's note and be aware this may be subject to additional searches.

Medical and Welfare

If you or your friends feel unwell, find the medical and welfare tent in the main arena. There will be signs to show you where they are.

You can put your medication in a fridge on site if you need. Make sure all prescribed medication is labelled and matches the name of the ticket holder.

There will be mental health support in the Midgard campsite.

In an emergency, visit the medical tent or find the nearest member of security.

Charging Facilities

We have charging points at all campsite information hubs. There is also a charging point at the Festival Information Tent in the main arena.

Mobility Equipment Hire

If you wish to hire a wheelchair or mobility scooter to use at the festival, we have teamed up with <https://mobilityhire.com/festival-mobility-hire-equipment.php> who will deliver directly to the festival site ready for when you arrive. You can collect this from the Niflheim Accessible campsite information hub on Thursday. If you have any other questions please email

disabledaccess@bloodstock.uk.com

Assistance Dogs

Assistance Dogs are the only animals allowed at Bloodstock. Assistance Dog owners must have the 'Assistance Dog' symbol on their Access Card or free digital Bloodstock Access Pass. You must provide this evidence and tell us that you are bringing an Assistance Dog on the Accessible Application Form.

Deaf and Hard of Hearing Customers

There will be a mobile hearing / induction loop system where you collect your wristbands.

Information Point

The Festival Information Tent is opposite the Main Stage in the arena.

Emma and Dawn, our Accessible Ambassadors, are available during the festival if you have any questions. They can be contacted via the Festival Information Tent in the main arena, or via the Accessible Info Hub which is in the accessible campsite.